



Complete Update

for Blues Medicaid providers



October 2018

Receive payments through electronic funds transfer

Blue Cross Complete is going green. Soon we will be eliminating paper checks. If you're currently receiving checks from Blue Cross Complete for any payments, we encourage you to enroll in EFT as soon as possible to avoid delayed payment.

Change Healthcare is Blue Cross Complete's EFT vendor. To enroll in EFT, complete the [Change Healthcare Enrollment authorization*](#) form. Select Blue Cross Complete of Michigan (**payer ID: 32002**) as your receiver.

If you're already receiving payments from through Change Healthcare from another health insurance carrier, complete the [Change Healthcare epayment EFT Payer Add/Change/Delete Authorization*](#) form.

Change Healthcare will deposit a small amount in your checking account to verify your banking information. Please note: Your EFT enrollment is not complete until you confirm that small deposit amount in your checking account.

If you have questions, contact your Blue Cross Complete provider account executive.

State provides effective dates for CHAMPS enrollment

The Michigan Department of Health and Human Services announced that for dates of service on and after **January 1, 2019**, MDHHS will prohibit Medicaid health plans and dental plans from making payments to all typical rendering, referring, ordering, operating, billing, supervising and attending providers who are not enrolled in the Community Health Automated Medicaid Processing System.

Additionally, effective for dates of service on and after **July 1, 2019**, MDHHS fee-for-service and Medicaid health plans will prohibit payment for prescription drug claims written by any prescribers who are not

enrolled in CHAMPS.

Providers who are out of network and out of state will be exempt from the enrollment requirement. In addition, Integrate Care Organizations are exempt from applying the enrollment requirement to MI Health Link claims.

The January 1 enrollment requirement will not apply to providers who work only with Prepaid Inpatient Health Plans or MI Choice Waiver agencies. According to MDHHS, these dates are final and will not be postponed further.

For more information, please visit the CHAMPS section of the Michigan Department of Health and Human Services website located at Michigan.gov/mdhhs*

State offers dental benefits for pregnant women

Effective July 1, 2018, the Michigan Department of Health and Human Services will provide managed care dental services for pregnant beneficiaries who are eligible for the Medicaid dental fee-for-service benefit and enrolled in a Medicaid health plan. Beneficiaries will be eligible for dental benefits for the duration of their pregnancy and postpartum period.

Dental benefits will be administered through a contracted Michigan health plan dental vendor in the beneficiaries' service area.

Eligible Blue Cross Complete members can locate a dentist by calling Blue Cross Complete's Dental Customer Service at **1-844-320-8465** from 9 a.m. to 5 p.m. Monday through Thursday, and 9 a.m. to 3:30 p.m. on Friday.

For questions, contact Blue Cross Complete Provider Inquiry at **1-888-312-5713** or your Blue Cross Complete provider account executive.

* Blue Cross Complete does not control these sites and is not responsible for their content.