



## Instructions for Scheduling Transportation Online

Go to Step 1 to set up your online account.

Go to Step 2 if you have already set up your online account and want to schedule transportation.

### 1. Set up your online account.

- Go to [member.logisticare.com](http://member.logisticare.com)\*.
- Click the green *Log In / Register* tab.
- Click *Create My Account*.
- Complete the fields to pre-register, then click *Continue*.
- You'll receive an email from LogistiCare. Click on the link provided.
- Complete the fields to verify your member information.
- Click *Find Member* and follow the instructions to finish setting up your account.

### 2. To schedule transportation online, go to [member.logisticare.com](http://member.logisticare.com)\*

- Click the green *Log In / Register* tab.
- Sign in with your email and password, then click *Log In*.

Make sure you keep both your reservation number and your confirmation number. You should receive your confirmation number within 24 hours.

***Same-day scheduling isn't available online.***

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