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**MCG message**

**To:** All Blue Cross Complete providers  
**Date:** August 12, 2024  
**Subject:** Qualified provider organizations encouraged to apply for 2025 Patient Centered Medical Home Care Management/Care Coordination program

The Patient Centered Medical Home Care Management/Care Coordination incentive program originally began as the statewide innovation model PCMH program. Blue Cross Complete continues to build upon this criteria to demonstrate and promote coordinated care through embedded case management.

We're excited to work with qualified provider organizations in this effort to reduce barriers to quality health care for our members. To determine 2025 program participants and ensure we have the most recent practice-level information, we're requesting completed applications be sent to [contracting@mibluecrosscomplete.com](mailto:contracting@mibluecrosscomplete.com) from interested providers through **September 13, 2024**.

The PCMH Care Management/Care Coordination incentive program measurement period is for calendar year 2025. The goal of the program is for qualified, selected provider organizations to service their assigned Blue Cross Complete members as evidenced by submitted claims that include at least one of the following codes:

Code description	Code
Comprehensive assessment	G9001
In-person encounter	G9002
Care team conference	G9007
Physician coordinated care oversight services	G9008
Telephone CC/CM services	98966, 98967, 98968
Education/training for patient self-management	98961, 98962
Care transition	99495, 99496
End-of-life counseling	S0257
Advanced Care Planning	99497, 99498
Chronic Care Management for FQHCs	G0511
Psychiatric Collaborative Care Model for FQHCs	G0512
Complex Chronic Care Management	99487
Chronic Care Management Services	99490



A payment report will be made available to qualified, selected provider organizations, one month following the close of the quarter, identifying the year-to-date number of unique Blue Cross Complete members who received at least one of the care management/care coordination codes.

Additional program details, **including the incentive amounts**, will be made available to selected provider organizations at a later date. If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

*\*Our website is [mbluecrosscomplete.com](http://mbluecrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*